

## MPAT BACKGROUND

The Management Performance Assessment Tool (MPAT) is one of several initiatives to improve the performance and service delivery of national and provincial departments. MPAT is a structured, evidence-based approach to the assessment of management practices. Underpinning MPAT is the logic that improved management practices is key to improving government performance and service delivery.

In October 2010, Cabinet mandated the Department of Performance Monitoring and Evaluation (DPME) to lead the development and piloting of an assessment tool, working collaboratively with the Department of Public Administration (DPSA), the National Treasury and the Offices of Premier. Independent bodies, namely, the Auditor-General of South Africa (AGSA) and the Office of the Public Service Commission also contributed to the development of MPAT.

DPME officially launched MPAT in October 2011 and reported the MPAT 2011/12 self-assessment results to Cabinet in June 2012. A total of 30 national departments and 73 departments from eight provinces participated in the first MPAT assessment. DPME published the results of national departments on its website and held feedback sessions with departments and provinces.

In June 2012, Cabinet approved, inter alia, the implementation of MPAT for the 2012/13 financial year, in all national and provincial government departments. For the 2012/13 all (156) national and provincial department participated in the MPAT assessment.

## WHY?

- Improved management practices key to improved service delivery
- Weak administration (financial management, supply chain management, asset management, human resource management, planning, monitoring, facilities management) is a recurring theme across the 12 priorities and is leading to poor service delivery.
- Develop a culture of continuous improvement and sharing of good practice
- Link institutional performance to individual assessment of HOD

## HOW?

- Assessment is against 31 management standards in 17 management areas.
- Standards based on legislation and regulations
- Standards developed collaboratively (with National Treasury, DPSA, Office of the Public Service Commission, Office of the Auditor General and Offices of the Premiers)
- Joint initiative with offices of the Premier – DPME facilitates national departments, OoP facilitates provincial departments